



No.1, Longmen Road, Wujin Hi-tech Industrial Zone,
Changzhou, Jiangsu, China
T: 0086 510 8531 0812
F: 0086 510 8531 1961

LIMITED WARRANTY 有限担保书

Jiangsu Green Power New Energy Co.,Ltd. (hereafter "GPNE") provides hereby following limited warranty on the terrestrial photovoltaic modules produced by it ("modules" hereafter), according to the terms and conditions stipulated below .

江苏格林保尔新能源有限公司（以下简称“GPNE”）特此针对其所生产的太阳能光伏组件（以下简称“组件”）按照下列所述的条款与条件提供有限担保如下：

1. LIMITED WARRANTY OF MATERIAL AND WORKMANSHIP ("PRODUCT WARRANTY" HEREAFTER)

GPNE warrants that the modules are free from defects in material and workmanship under normal conditions of use, installation, and maintenance, within a period of 5 years from the date of delivery. If a module is found defective in material and / or process, GPNE will repair or replace or compensate the Buyer by modules, at the option of GPNE.

1. 对材料及生产工艺方面的有限担保（以下简称“产品担保”）

GPNE 保证其生产的光伏组件，从发货之日起 5 年内，在正常使用、安装和维护的情况下，没有由于材料和生产工艺方面所造成的缺陷。如果某一组件在上述期限内出现材料和/或生产工艺方面的质量问题，GPNE 会对这些组件进行修理或更换，或以组件补偿，具体方式由 GPNE 视缺陷的具体情况予以决定。

2. LIMITED WARRANTY OF OUTPUT ("OUTPUT WARRANTY" HEREAFTER)

The tolerance between the Label Power and Flash Report is 0~+5W. For example: Label Power is 250Wp, the Flash Reports should be 250Wp~255Wp. Based on the Flash Report supplied by the Manufacturer, the $\pm 3\%$ retesting tolerance is acceptable. Based on the above two terms, GPNE warrants the output power of PV module is more than 90% in 10 years and 80% in 25 years. If the solar modules fail to conform to this warranty, GPNE will repair or replace or compensate the loss power by modules, at the option of GPNE. Repair, replacement, and additional delivery are the only and exclusive performances guaranteed under this Output Warranty which is limited to the above specified period(s).

2. 对功率输出的有限担保（以下简称“输出担保”）

产品组件标称功率与瞬间测试功率允许公差为 0~+5W, 例如: 铭牌功率 250Wp, 打包组件功率为 250Wp~255Wp. 每块组件重复测试误差为 $\pm 3\%$, 基于此基础上, GPNE 保证从发货之日起 10 年内组件功率输出不低于发货时的 90%, 25 年内不低于发货时的 80%, 在经过 GPNE 检测之后, 如果功率输出的缺失确实是由于材料 和/或 生产工艺方面的缺陷造成的, GPNE 将对这些组件进行修理或更换, 或者提供额外的组件来补足缺失的输出功率, 具体方式由 GPNE 予以决定。

对于存在问题的组件的修理、更换, 或者提供额外组件, 系在本项输出担保下所提供的全部且唯一的保证措施, 且该等保证措施仅适用于前述期限内。

3. WARRANTY EXCLUSIONS AND LIMITATIONS

The above limited warranties are not applicable should GPNE determines, at its sole discretion, that the module has been incorrectly operated, or inappropriately used. Or exposed to accidents, or damaged by misuse, by modification, by unsuitable installation or use, by negligence with storage, transport or handling, or repaired or modified – in whatever manner – by anyone other than GPNE or its authorized third party. Further exclusions of the limited warranties include defects:



No.1, Longmen Road, Wujin Hi-tech Industrial Zone,
Changzhou, Jiangsu, China
T: 0086 510 8531 0812
F: 0086 510 8531 1961

- caused by outer impacts, e.g. defective equipment part, appliances, system components like bypass diodes, connecting cables, invertors , or the like , which have been coupled with the module by anyone other than GPNE, or caused by defective system design, configuration, or installation planning .
- caused by faulty wiring or installation , or faulty handling during these work ;
- caused by operation in inappropriate environment or with inappropriate methods , which deviated from the instructions in product specification , and/or operational manual and/or label ;
- caused by other external impacts such as mud on the front glass , pollution or damage due to smoke, salt, acid rain ,etc .
- caused by use on mobile objects such as automobiles, ship, etc .
- caused by force of nature, force majeure , or other unforeseeable circumstances outside of the range of the influence of GPNE, for instance, earthquake, typhoon, whirlwind, volcanic eruption, flood, lightning, snow damage, etc .

Then above warranties replace as well as exclude all other explicit or implicit warranties- including but not only including-those from commercial law(s) and those of the suitability for a particular application , and all other obligations and liabilities on the part of GPNE , unless those warranties , obligations and liabilities disclaimed herein are otherwise explicitly pledged by GPNE in written form .

GPNE is not liable for any incidental, consequential, or positive losses and/or damages .

3. 非担保范围内的条款及限制

倘若 GPNE 根据其判断力认为存在以下情况的：组件被误操作，或不当使用，遭受意外事故，或由于错误使用，自行修改，安装或使用不当，存储、运输或处理方面存在疏忽，或由非 GPNE 或者非经 GPNE 授权的第三方的任何人员以任何方式修理或修改等所造成的损害，则在此等情况下，以上所述的有限担保将不再使用。GPNE 对此无需承担任何责任。

此外，下列组件缺陷亦不适用以上所述的有限担保：

- 由于外部影响所导致的，比如：由有毛病（缺陷）的部件或用具、由 GPNE 之外的其他人将之与 GPNE 组件相连接的系统零件（如旁路二极管，接线盒，逆变器等），或由于有缺陷的系统设计、配置、结构图或安装方案等造成的组件缺陷；
- 因错误的接线或安装，或在工作过程中错误的操作所造成的缺陷；
- 在与产品规格说明书或操作手册 和/或 产品标签之规定不符的环境中或用不适当的方式操作导致的组件缺陷；
- 因其它外部影响所引起的，如前挡玻璃上存在泥土，或由于烟雾、盐及酸雨等因素造成的污染或损坏；
- 由于在移动物体上（如汽车、轮船等）上使用而造成的损坏；
- 因不可抗拒的自然力量、（不可抗力）或其它非 GPNE 所能控制的（范围的）、不可预见的情况下，例如：地震、台风、龙卷风、火山爆发、洪水、闪电、大雪等，所造成的缺陷。

上述担保取代并排除任何其它明示或默示的，包括但不限于：相应商业法律所规定的担保以及产品对某一特定用途的适用性的担保，以及 GPNE 的任何其它义务与责任，但如 GPNE 就其在本担保书下未予承担的相应保证、义务以及责任以书面形式另行明确予以保证的除外。

GPNE 对于任何偶发性的、附随性的、结果性的、间接性的及惩罚性的损失 和/或 损害均不承担任何责任。

4. GENERAL TERMS

GPNE has the right to deliver another type (different in size, color, shape and/or power) in case GPNE discontinued producing the replaced Modules at the time of claim.

The repair, replacement, or additional delivery of the module neither renews nor extends the period of the warranties.

The replaced module is the property of GPNE.



No.1, Longmen Road, Wujin Hi-tech Industrial Zone,
Changzhou, Jiangsu, China
T: 0086 510 8531 0812
F: 0086 510 8531 1961

4. 一般条款

如果在投诉期间，所投诉的组件型号不再生产，GPNE 有权提供其它型号，尺寸、类型、颜色 和/或 不同功率的组件。

修理、更换或提供额外组件并不因此而导致担保期限的续展或延长，组件的担保期限仍应按照前述条款规定执行。

更换下来的组件的所有权为 GPNE 所有。

5. OBTAINING WARRANTY PERFORMANCE

If "the Customer" feels he/she has a justified claim covered by this limited Warranty. He/She must immediately notify the (a) dealer, who sold the PV-modules, or (b) any authorized "GPNE" distributor, of the claim in writing, or (c) send such notification directly to "GPNE". Together with the notification "the Customer" should enclose evidence of the date of sale on which the Solar Products have been purchased. If applicable, "the Customer's" dealer or distributor will give advice on handling the claim.

In case of a proven defect within the first five years after the date of sale to the original end-user (according to the China warranty-law), "GPNE" will repair or replace the defective product. All kinds of claimed modules are collected and warehoused at no cost at the site of "GPNE" distributor. They will be collected several times during the year by "GPNE".

The limited Warranties do not cover any transportation costs for return of the PV-modules, or for reshipment of any repaired or replaced PV-modules, or cost associated with installation, removal or reinstallation of the PV-modules.

Warranty claims will not be honored if the type of serial number of the PV-modules have been amended, removed or made illegible.

5. 担保履行范围

如果客户认为其投诉完全合理且属于本担保书的范围内，其应立刻以书面形式通知：（a）卖给其该组件的相应经销商；或（b）任何一个经 GPNE 授权的分销商，或者（c）直接将书面投诉发给 GPNE。客户应在发出该投诉书时一并附上可证明其购买该太阳能产品的销售日期的相应证明。如果可行，销售产品予客户的相应经销商或分销商将就如何处理客户的投诉提出相应建议。

如果组件在销售给最初的终端客户（根据中国担保法律）的五年内发生了可被证明的缺陷，GPNE 将修理或更换该存在缺陷的产品。GPNE 的分销商会免费收集和保存所有的被投诉的组件。GPNE 将每年就此等组件进行数次回收。有限担保并不承担由于修理或更换组件而带来的相应返还组件及重新装运的运输费用，同时也不包括这些组件的安装、拆卸或再安装的费用。

如果组件的序列号已经被更改、移动或字迹模糊，则其将不再享有相应担保。

6. SEVERABILITY

If a part , provision or clauses of this Limited Warranty , or the application thereof to any person or circumstance , is held invalid , void or unenforceable , such holding shall not affect and shall leave all other parts , provisions , clauses or applications of this Limited Warranty , and to this end such other parts , provisions , clauses or applications of this Limited Warranty shall be treated as severable .

6. 条款效力独立



No.1, Longmen Road, Wujin Hi-tech Industrial Zone,
Changzhou, Jiangsu, China
T: 0086 510 8531 0812
F: 0086 510 8531 1961

如果本有限担保书的任何部分或任何条款被认定为无效、失效或无法实施，或者该等部分或条款对某些人或某些情况的适用性被认定为无效、失效或无法实施，则此种认定不应影响本担保书任何其它部分或条款或本担保书适用性的效力。本担保书的其它部分或条款或本担保书的适用性仍独立有效。

7. DISPUTES

No action, regardless of form, arising out of or in any way connected with this Limited Warranty, maybe brought against "GPNE" more than one (1) year after the cause of action has accrued .

In case of discrepancy in a warranty-claim, a first-class international test-institute such as TÜV NORD or National Center of Supervision and Inspection on Solar Photovoltaic Product Quality (CPVT) shall be involved to judge the claim finally.

7. 争议

对于因本有限担保书所引起的或与本有限担保书相关的任何形式的争议，均需在在该等争议缘由出现后一年内向 GPNE 提出，超过一年后 GPNE 不予接受。

若对任何保证主张存有异议，则应通过一流的国际检测机构如 TÜV NORD 或国家太阳能光伏产品质量监督检验中心（CPVT）就此项主张予以最终判定。

8. CLAIMS

If you believe that a claim is unambiguously justified, please inform GPNE immediately. GPNE accepts No delivery of a reclaimed module without the explicit request from GPNE itself.

8. 索赔

如果您认为您所要求的索赔是完全合理的，请立即告知 GPNE, 非经 GPNE 的明确要求，您不得将要求赔偿的问题组件运回 GPNE 。